



Kenya Bureau of  
Standards  
Standards for quality life

## KEBS QUALITY POLICY

The Kenya Bureau of Standards (KEBS) is committed to providing Metrology, Standardization and Conformity Assessment Services that meet its customers' requirements as enshrined in the customer Service Charter and endeavor to exceed their expectations.

The Management of KEBS shall provide the necessary resources towards the effective implementation and continual improvement of the Quality Management System that conforms to the ISO 9001 Standard.

The organizational quality objectives shall be established at corporate level on an annual basis in accordance with the annual Balanced Scorecard and Signed Performance Contract as cascaded to relevant functions.



Esther Ngari  
Managing Director

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