



KENYA BUREAU OF STANDARDS CERTIFICATION BODY

CER/POL/06: Policy on Management of Impartiality

1. Introduction

As required by ISO/IEC 17021-1 and ISO 17024 the KEBS CB has established a policy statement on management of impartiality. This policy provides information on how the management of impartiality with regard to the various parties associated with the CB will be done.

2. Parties involved

This policy addresses the following parties among others as defined in the risk register.

- i. Audit and other personnel, i.e. auditors, technical experts, audit trainees, observers welders, and **NDT persons**.
- ii. Public Bodies – e.g. Government Ministry to which KEBS is responsible or relates to.
- iii. Consultant organizations

3. Management of Impartiality

Threats to impartiality have been defined in the Risk register.

3.1 Audit personnel

3.1.1 All audit personnel are required to sign the Code of Conduct which includes a commitment to remain impartial in all their dealings with the audit client.

3.1.2 For all audit assignments, in case the personnel has reasons that can compromise their impartiality or independence concerning the auditee organization, they shall inform the appointing officer or the certification officer at the CB responsible for the scheme.

3.2 Organization to which the CB is responsible

Because of the potential intimidation threats that exist for the CB where the auditee organization is an organization in authority over the CB or the CB's mother organization, KEBS, if such an organization requests for certification services to be provided by the CB, the CB shall ensure that the audit team always includes persons external to KEBS to manage any possible impartiality situation.

3.3 Consultant organizations and their clients

Organizations offering management systems consultancy services for the purposes of certification, shall be certified by KEBS CB on the condition that they will not use the

certification to misinform or misguide clients and that certification by KEBS CB would be easier/faster if they provide them with consultancy services.